



# YOUR PRIVACY IS IMPORTANT

*The 2h Project understands that your privacy is important to you and that you care about how your information is used and shared online.*

[READ OUR PRIVACY POLICY](#)

## *The 2h Project Privacy Policy*

The 2h Project understands that your privacy is important to you and that you care about how your information is used and shared online. We respect and value the privacy of everyone who visits our site and will only collect and use information in ways that are useful to you and in a manner consistent with your rights and our obligations under the law. The 2h Project is guided by the Privacy Act 1988 (Cth) (the Privacy Act) and manages all the personal information of customers in line with Australia's strict privacy laws.

This policy applies to our use of any and all data collected by us in relation to your use of our site. Please read this Privacy Policy carefully and ensure that you understand it. Your acceptance of our Privacy Policy is deemed to occur upon your first use of our site. If you do not accept and agree with this Privacy Policy, you must stop using our site immediately. You are very welcome to visit our website without disclosing any personally identifiable information about yourself. If you do submit personal information you can be assured that we will use your personal information only to support your continuing relationship with The 2h Project.

We have provided this Privacy Policy statement to help you understand how we collect, use and protect your information when you visit our website. We wish to help you make informed decisions, so please take a few moments to read the sections below and learn how we may use your personal information.

By using our website or mobile site you represent that you are at least 18 years of age. We do not knowingly advertise to, or collect personal information from, any individual under the age of 18. If we become aware that we have collected personal information from you and you are under the age of 18, we will suspend any services we are providing to you and delete your personal information immediately.

This website is hosted by Squarespace. Squarespace collects personal data when you visit this website, including information about your browser, network, and device, web pages you visited prior to coming to this website and your IP address. Squarespace needs the data to run this website, and to protect and improve its platform and services. Squarespace analyses the data in a de-personalised form. This information may also include details about your use of this website, including clicks, internal links, pages visited, scrolling, searches and timestamps. We share this information with Squarespace, our website analytics provider, to learn about site traffic and activity.

This website uses cookies and similar technologies, which are small files or pieces of text that download to a device when a visitor accesses a website or app. For information about viewing the cookies dropped on your device, visit the cookies Squarespace uses. These functional and required cookies are always used, which allow Squarespace, our hosting platform, to securely serve this website to you.

While we take reasonable measures to ensure that your personal information is complete and up to date, please notify us if your personal information held by us is inaccurate or incomplete. You may update or correct your personal information by contacting us with your request via the contact details below. You may request that we delete your personal information that we hold. If you make a request, we will delete your personal information that we hold except for information we are allowed to retain by law. If you have a complaint about the way in which we handle your personal information, please contact us via the contact details below.

We may limit or reject your request in certain cases, including without limitation where the burden or expense of providing access would be disproportionate to the risks to your privacy in the case in question, where the rights of other persons would be violated or as required by law. To make a request contact us via the contact details below.

We take privacy seriously here, so when you contact us to make an enquiry or to exercise your rights, we just want to make sure that we're talking to the right person and this means that we may ask you some additional questions. We are sorry if this causes any inconvenience, but it's an important step in making sure your account and personal information remains secure. Thanks in advance for your patience.

We take all reasonable security and organisational measures to make sure your personal information held by us is not inappropriately lost, misused, accessed, disclosed, altered or destroyed.

Privacy laws and our practices change over time and may result in changes to our Privacy Policy. We reserve the right to modify or vary this Privacy Policy at any time. Any changes to this Privacy Policy will be effective upon our publication on our website and will replace any other privacy policy published by us to date. In all cases, your continued use of our services or our website or mobile site after the publication of any modified Privacy Policy indicates your acceptance of the updated Privacy Policy.

If you have any enquiries or complaints about how we handle your personal information, you can contact us at [admin@the2hproject.com](mailto:admin@the2hproject.com)

We always endeavour to reply to emails as soon as we can. We will always endeavour to resolve any query or complaint to your satisfaction. Our Privacy Policy is based on the requirements of the Privacy Act 1988 (Cth) ("Privacy Act") and Australian Privacy Principles set out in the Privacy Act. If you would like any further information regarding privacy laws in Australia or are not satisfied with the way in which we handle your enquiry or complaint, you can contact the Office of the Australian Privacy Commissioner via:

Telephone: 1300 363 992

Email: [privacy@privacy.gov.au](mailto:privacy@privacy.gov.au) Website: <http://www.privacy.gov.au>